

## Careers at Aruze Gaming America, Inc.



**Job Title:** Field Service Technician II  
**Job Number:** 1109  
**Date Posted:** June 7, 2010  
**Location:** Las Vegas, NV

We are currently seeking a Field Service Technician II in Las Vegas to join our Field Service Team!

### **ESSENTIAL DUTIES AND RESPONSIBILITIES:**

- Demonstrate computer literacy
- Maintain detailed knowledge of Aruze Gaming America game platforms
- Perform pre-site inspections as required
- Install, remove, convert, troubleshoot repair and or/de install, set options and repair games in a field environment
- Read and translate schematic diagrams
- Troubleshoot problems for customers and other technicians
- Devise conversion instructions from configuration comparisons, lead small conversion projects, and display ability basic planning and scheduling
- Provide some supervision while mentoring junior techs
- Able to provide support to other jurisdictions
- Assist senior technicians in the planning of major projects
- Gather data and follow-up with management on engineering issues
- Maintain accurate inventory of parts issued
- Educate customers of basic game functionality
- Resolve customer disputes
- Interface with customers of basic game functionality
- Properly document repair and pre-site work
- Follow documentation, policies and procedures, and perform tasks with little supervision
- Maintain a positive image of Aruze Gaming America with co-workers and Aruze Gaming America customers.
- Work in a team-oriented environment
- Must be willing to work extended hours, work shifts, on-call for dispatch and variable work shifts
- Must be able to travel with little or no notice, potential extended periods and must be able to travel by air
- Ability to obtain a gaming license in all jurisdictions needed

**EDUCATION:** High School Associated Electronic Degree or a related field or equivalent.

### **PHYSICAL, MENTAL AND ENVIRONMENTAL DEMANDS:**

- Assigned duties are accomplished primarily in an office setting where walking, sitting, bending, reaching, talking, hearing and good vision is required. May be required to lift up to 25 lbs.
- Aruze Gaming America, Inc. reserves the right to make changes to this job description whenever necessary.

This list of essential functions, other duties, mental and physical demands, requirements and licenses is not meant to be exhaustive. Management reserves the right to revise job descriptions and to require other tasks be performed when the circumstances of the job change.

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\*\*This position may require registration with the Nevada Gaming Control Board (NGCB) and/or other gaming jurisdictions in which we operate.

\*\*No agencies please\*\*

We offer a competitive compensation and benefits package. To apply, please e-mail your cover letter and resume, **indicating job position** for which you are applying, to: [careers@aruze-gaming.com](mailto:careers@aruze-gaming.com) OR mail to: **Aruze Gaming America, Inc., Attn: Human Resources, 745 Grier Drive, Las Vegas, NV 89119.**

*Aruze gaming America Inc. encourages diversity and is an equal opportunity employer.*